

#### **Minutes**

Meeting: TriMet

**Board of Directors** 

**Regular Board Meeting** 

Board Lori Irish Bauman
Members Keith Edwards

Present: Ozzie Gonzalez

LaVerne Lewis Linda Simmons Thomas Kim Kathy Wai Date:

January 25, 2023

9:00 a.m.

None

Time:

Board Members

Absent:

TriMet Board Business meetings and public forum are available via web video stream. You can access the archived meetings and materials at *trimet.org/meetings/board*.

President Simmons called the business meeting to order at 9:34 am.

#### 1. Committee Reports

**Committee on Accessible Transportation (CAT)** – Director Edwards provided a summary of the CAT meeting. Items discussed at the meeting included staff updates on the LIFT eligibility contract and provider, impact of the proposed fare increase, a presentation on bus shelter types and a discussion about vending machine replacements.

**Finance and Audit Committee** – Director Irish-Bauman provided an overview of the January F&A Committee meeting. The agenda focused on one item, which was an overview of the Regional Transportation Plan. This item will come before the full board in February.

Metro Policy Advisory Committee (MPAC) –Director Kim provided an overview of the December MPAC meetings. Items on the agenda included a detailed discussion of the 2023 Regional Transportation Plan (RTP) Call for Projects; an update of the region's Climate Smart Strategy; and Metro presented on how the supportive housing services program is scaling up local efforts to address homelessness through region

**Transit Equity Advisory Committee (TEAC)** –Director Wai provided an overview of January TEAC meeting. Items on the agenda included an update on the outreach for the Forward Together Service Concept, Fare Increased Proposal, overview of the 2023-24 Transit Service Changes, and a presentation on the Regional Transportation Plan.

### **General Manager Report**

#### **Security Update**

Mr. Desue introduced Andrew Wilson, executive director of Safety & Security, to provide an update on the agency's efforts and progress. A copy of the presentation can be found in the meeting archives at <a href="https://www.trimet.org">www.trimet.org</a>.

### **December Ridershp**

Mr. Desue discussed December ridership. He said TriMet provided about 4.3 million trips last month, putting weekly ridership at more than 9,900 trips, which was down about 43% from before the pandemic. That's up about 11.6% year-to-year. He noted that TriMet experienced severe weather between December 22nd and the 24th. During that time, service was temporarily suspended on MAX and bus service was reduced to the primary routes served by our Frequent Service bus lines, which impacted ridership. As a result, the agency saw its first month since April 2022 where weekly trips dipped below 1 million.

### **FX Bus Update**

Mr. Desue said the articulated buses for FX2-Division are back on the street and will soon be picking up riders once again. The manufacturer, Nova Bus, has installed a fix to the bolt issue that was first identified by TriMet and led to an industry-wide recall. With the FX buses now safe to return to service, he said operators have been getting training or refresher training with the articulated buses. TriMet's aim is to have the FX buses back in service within a week.

#### Rosa Parks Day

Mr. Desue said TriMet will honor Rosa Parks with free rides on our buses and trains on her birthday – February 4<sup>th</sup>. The agency will be joined by partners at C-TRAN and Portland Streetcar to celebrate transit equity and the lasting legacy of Rosa Parks. This is the third year of providing free service on her birthday following a resolution passed in 2021 to make this an annual event.

#### 3. Consent Agenda

- Approval of Board Meeting Minutes for December 14, 2022
- o Approval of a Resolution directing that the reading of all ordinances be by title only.
- Resolution 23-01-01

   Authorizing a Contract Modification with KONE, Inc. for Elevator and Lift

  Maintenance and Repair Services

<u>Action</u>: Director Edwards moved approval of the Consent Agenda. Director Gonzalez seconded the motion. The motion passed with unanimous approval.

#### 4. Resolutions

# Resolution 23-01-02 – Authorizing Contract Modifications with Kelly Services Inc., Lexicon Solutions and Triad Technology Group for Temporary Technical Staffing Services

Mr. Desue discussed Resolution 23-01-02. He said TrMet's IT division has used temporary employees to provide technical staffing services for short-term projects, and specialized roles like desktop techs, telecom and network engineers, database administrators, and other technical staff. In September 2020, TriMet issued an RFP for these services and awarded 5-year contracts to Kelly, Lexicon and Triad. Although the original RFP stipulated that the contracts amounts could be as much as \$2 million, each one was initially awarded for \$400,000. Since the original award, TriMet has increased the amount of the Kelly contract to \$600,000 and the Triad contract to \$999,000. Given the current reliance on these contracts, as well as our projected technical service needs over the next three years, TriMet will need to increase the amounts for each of these contracts. This Resolution seeks Board approval for an increase in the amounts of the Kelly and Lexicon contracts to \$1.5 million each, and an increase in the Triad contract to \$2.5 million. Temporary Technical Staffing costs are included in the IT Division's annual operating budget.

<u>Action</u>: Director Lewis moved approval of Resolution 23-01-02. Director Irish Bauman seconded the motion. The motion passed with unanimous approval.

## Resolution 23-01-03 Authorizing a Contract Modification with ConnectPoint, Inc. to Purchase Additional Digital Information Displays (DIDS) and Related Software

Mr. Desue discussed Resolution 23-01-03 which deals with the reader boards and display screens that TriMet has at bus stops, MAX stations, transit centers and more. These digital information displays (DIDs) are important tools in improving the Customer Experience on the transit system informing riders when the next bus or train will arrive or when there's a service issue. In July of 2019, the Board authorized a \$3 million contract with ConnectPoint to purchase its proprietary DIDs and related software so that we could upgrade all the throughout the system. The agency has seen costs increase significantly due to a number of unanticipated supply chain problems, and certain kinds of DIDs have become unavailable. Vandalism with some of the screens has also affected the cost of the overall project. As a result, the modification requests a contract increase of \$3 million to purchase hundreds of additional display screens to replace screens that have been tied up in supply chain issues and which come at a higher cost, and to allow us to continue with the system-wide upgrade of our obsolete DIDs and the related software. The costs of the digital displays are budgeted as part of the Public Affairs Division's Annual Capital Budget. ConnectPoint is based out of California and has 16 employees. 19% of the workforce identifies as minority and 19% identify as female. Without this contract increase, TriMet will be unable to complete transition to the new system that was previously approved. It would also require TriMet to being pulling screens that fail throughout the system leaving riders without arrival information.

<u>Action</u>: Director Lewis moved approval of Resolution 23-01-03. Director Irish Bauman seconded the motion. The motion passed with unanimous approval.

# 5. Ordinance 370 – Amending Chapter 14 of the TriMet Code to Revise the definition of "Net Earnings from Self-Employment" (Second Reading)

General Counsel Devine read Ordinance No. 370 by Title Only.

A roll call vote was conducted by the General Counsel.

Director Edwards - yes
Director Gonzalez - yes
Director Irish-Bauman - yes
Director Kim - yes
Director Lewis - yes
Director Simmons - yes
Director Wai - yes

Ordinance 370 passed with unanimous approval.

# Ordinance 371 – Adopting September 2022 Service Reductions and Revising Route Designations (Second reading)

General Counsel Devine read Ordinance No. 371 by Title Only.

A roll call vote was conducted by the General Counsel.

Director Edwards - yes Director Gonzalez - yes Director Irish-Bauman - yes Director Kim - yes Director Lewis - yes Director Simmons - yes Director Wai - yes

Ordinance 371 passed with unanimous approval.

### Other Business & Adjournment

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Hearing no further business, President Simmons adjourned the meeting at 11:24 a.m.

Respectfully submitted,

Kimberley Angove, recording secretary